

DRAFT INTRO TO MPL LONG RANGE PLAN

The New York State Division of Library Development requires that every public library have a Long-Range Plan. This Long-Range Plan was created in 2022 with input from the community, library staff, Friends of the Mendon Public Library Officers, Town Officials and the Mendon Public Library Board of Trustees. The Long Range Planning Committee (LRP Committee) also considered trends in library operations as well as the comprehensive plans published by the Town of Mendon and Village of Honeoye Falls.

The Planning Process

January/February 2022

- The Long Range Plan Committee partnered with Causewave Community Partners to conduct an online survey for community feedback. 352 community members (both users and non-users) responded. From this survey, Causewave Community Partners calculated the library's Net Promoter Score (a tool to assess the loyalty of stakeholders such as patrons, donors and employees) to be 58. Any score above 50 is considered excellent.
- When asked about areas for improvement, survey participants suggested having more meeting spaces, extended hours, more adult programs, a bigger collection, and improving communication efforts around library programming and events. Causewave recommended increasing outreach efforts to reach a greater number of potential patrons and expand connectivity with a wider demographic range.

April - May 2022

- The LRP Committee met to review survey results, as well as the Town and Village Comprehensive plans.
- Library Director facilitated a SOAR analysis with library staff.
- The LRP Committee met with the Board of Trustees for input.

June - September 2022

- The LRP Committee met with the Town Supervisor, Town Board Member/ Library Liaison and Mayor to discuss ways to partner with the Town and Village. They suggested reaching underserved populations, participating in town events and partnering with local organizations.
- The LRP Committee then met over several weeks to compile and distill the information and presented the initial plan to the Board of Trustees.

October 2022

- The LRP Committee presented a draft plan to the Board of Trustees.

November 2022

- The LRP Committee presented a final plan to the Board of Trustees for approval.

Long Range Planning Committee

Mendon Public Library Staff

Lyla Grills, Director

Kelly Paganelli, Children's Assistant

Board Of Trustees

Alison Zero Jones, President

Nipa Armbruster, Secretary

Tom Dooley